



Protec® FAQ and Answers

1. What is the composition of Protec®? *The product is a blend of organic dispersants, scale inhibitors and calcium de-scalers.*
2. Why do you recommend to drain and refill fountain water every few months if its being treated with Protec®? *Indoor and outdoor fountains evaporate much water and the minerals left behind (they do not evaporate) can become uncontrollable if a few months even using a strong scale control product like Protec®.*
3. Is the water treated with Protec® safe for plants, animals, birds and fish? *Protec® is recommended for all except fish.*
4. Is Protec® hazardous? *Protec® is non-hazardous and contains no acids.*
5. I'm using Protec® but I am still getting scale buildup on the fountain surface edges, please explain why this is happening? *Scale buildup around fountain water edges is very difficult to eliminate due to its high evaporation areas.*
6. Can you drain treated fountain water with Protec® on plants and on lawns? *Absolutely.*

If you have not found the answer to any of your questions, please call 1-800-289-7660 or direct 1-559-299-7660.

