



## Fountec® FAQ and Answers

1. Is Fountec® safe for plants and animals? *Yes, treated water is perfectly safe. However, not for fish because it coats their gills. Fountec is not a poison.*
2. Fountec® label states it is harmful if **swallowed or absorbed through the skin** under “Precautionary Statements” section, is this product really safe to use? *Yes, those Precautionary Statements refer to the product as a concentrate and not the “end use” application. It is an EPA requirement on all pesticide and similar type cleaning products. You will find, for example, on such household products like bleach.*
3. I use Fountec® last year to kill algae and this year it does not seem to work, what happen? *Several things could be happening:*
  - a. *Insufficient cleanup dosage*
  - b. *Fountain needs to be drained, flushed, refilled and treatment restarted*
  - c. *Clinging algae on fountain walls needs to be brushed so Fountec can kill algae by surrounding all algae surfaces*
  - d. *The use of very small amount of household bleach with Fountec will help kill stubborn algae blooms*
4. Why is Fountec® not safe for fish? *The product’s polymers will coat the gills of fish and prevent oxygen intake which causes suffocation.*
5. Your label states you can use Fountec® with chlorine but the fountain pump manufacturer says do not use with chlorine, please clarify? *What is being said is chlorine can be used with Fountec but no need to maintain chlorine levels under most conditions. Interment chlorine use will not hurt most fountain pumps but as an alternative use a “non-chlorine shock” to cleanup or oxidize organic fountain waste.*
6. I mistakenly added Fountec® to my fish pond, what do I do to prevent from killing the fish? *Please follow these steps*

1. Immediately remove as many fish as possible and place in water buckets to prevent suffocation.
2. Next, drain as much water from pond as possible or wait one to two weeks before returning fish to pond.
3. You can test pond with gold fish to determine when it is safe to return larger fish to pond.
4. Note: if gold fish survive the test, it may be then safe to reuse pond again with larger fish.

7. Is Fountec® safe for all type of fountains. Yes.

8. I have a copper metal fountain, is Fountec® safe to use? *Totally safe.*

9. Can I over treat fountain water with Fountec®? *No, but is recommended to follow dosage chart as this is an EPA regulated product and it is a federal violation to use the product not in accordance with label direction.*

If you have not found the answer to any of your questions, please call 1-800-289-7660 or direct 1-559-299-7660.

