



Beautec® FAQ and Answers

1. What is the best way to use the product? *You have two options: you can use monthly or add twice per year. Monthly would be better in hard water and / or warmer regions.*
2. Is Beautec® acidic? *Beautec® is non-hazardous and non-acid. It is safe for all type of pool finishes and equipment.*
3. If I am using Beautec®, do I still need to use a metal control product to control staining? *In most cases you do not need a metal sequestering agent unless you have very high metal issues.*
4. I put Beautec® in my pool and the water turned bluish green, what should I do? *Chances are you have an older copper-based pool heater or have used a copper algacide and Beautec® has precipitated this unwanted metal in the pool water. You need to use a chelating agent or flocculant and follow label directions.*
5. Will Beautec® remove calcium buildup on my pool surfaces and tile? *Yes. Follow label directions for best results.*
6. I'm using Beautec® but I still get calcium scale buildup. What happened? *Chances are that you have higher levels of hardness typically found in pool water and an extra dosage of Beautec® would be needed to prevent scaling. You can also add Scaletec Plus® as a once per year booster – use one 64 oz bottle per year per 20,000 gallons.*
7. Does Beautec® remove or just control scum line buildup? *Actually, it does both effectively.*
8. Will Beautec® just prevent calcium buildup on my salt cell or will it also remove existing calcium scale? *Actually, it does both prevention and calcium de-scaling unless the salt cell is extremely scaled.*

If you have not found the answer to any of your questions, please call 1-800-289-7660 or direct 1-559-299-7660.